

# Teen CHECKING



## QUICK START GUIDE



Scan QR code to visit [bankbac.com/TeenGuide](https://bankbac.com/TeenGuide) for an interactive version of this guide.



### TO DO

- Download and explore the BAC **Mobile Banking** app.\*
- Add Customer Service to your contacts:  
Customer Service: 1-877-226-5820 or 209-473-6800  
Local BAC Branch: \_\_\_\_\_
- Log in to Online Banking and enroll in **Paperless Statements** from your PC or laptop.\*
- Activate your **Debit Card** and set your PIN.  
Your card will arrive by mail in 10-14 business days.
- View videos and product demonstrations at our online **Education Center**.



### MANAGE YOUR ACCOUNT

- Log in to **Online Banking** or **Mobile Banking** to verify your transactions.\*
- Review your **Paperless Statements** each month.
- Check your account whenever you receive **Alerts**.
- Use **Instant Balance** through Mobile Banking to quickly see how much money you have.\*



### PROTECT YOUR MONEY

- Set up custom **Alerts** through Online Banking or Mobile Banking.\*
- Download the **BAC CardGuard** app and enroll your Debit Card for improved safety.\*  
Remember:
  - Never share your PIN with anyone.
  - Never let anyone use your Debit Card.
- Contact **Customer Service** if:
  - Your Debit Card is lost or stolen;
  - You have unauthorized transactions; or
  - You suspect fraud.



### MOVE YOUR MONEY

- Deposit checks quickly through **Mobile Banking**.\*
- Deposit or withdraw money at any **BAC branch location**.
- Use your **Debit Card** to make purchases wherever MasterCard is accepted.
- Withdraw cash without a fee at any **BAC Community Bank ATM** or an ATM with the **MoneyPass** symbol.
- Enroll in **Direct Deposit** if this service is available from your employer.