

A Whole New Cash Management Experience is here.

More advanced tools to better manage your business.

Yes, it's a fresh, new look. One that translates perfectly from your desktop or laptop to your tablet. Behind that new look, you'll find the same powerful banking software you rely on – with important new features:

- Intuitive navigation
- Touch-friendly screens
- Responsive design to enhance your mobile and tablet experience
- Seamless access to ACH and wires*
- Enhanced functionality to stop payments
- Simplified screen for managing your user information

*ACH and wire are only available to those customers currently enrolled in these services. If you'd like more information, please contact your Relationship Manager.

First time log on

Use the same credentials as before. If you are currently using a token, then follow the same process. New tokens are not required. You may be prompted for a challenge question or One-Time Passcode when you first log in the new version. You may also be asked to provide your mother's maiden name. If using Bill Pay, you may also be asked to provide your date of birth.

Frequently Asked Questions

Q: When will the new Cash Management be available?

A: Beginning 06/10/19 you'll automatically access the latest version of Cash Management when you log on. There's no software to install. *Please note that the link to access Cash Management changed with the upgrade. If you use a bookmarked link, please log in through the Bank's website to avoid interruption.*

Q: Will all of my information be available?

A: Yes. All of your information, reports, templates, and user settings from the previous version of Cash Management are automatically installed and ready to use.

Q: Where do I find Merchant Remote Deposit?

A: Merchant Remote Deposit is now located under the Checks & Deposits tab – [Deposit Checks](#).

Q: Where do I find Stop Payments?

A: The Stop Payment function is now located under the Checks & Deposits tab. If you have multiple accounts, you can select the correct account to which the stop payment should be applied from the dropdown menu.

Q: How do I update my personal account information?

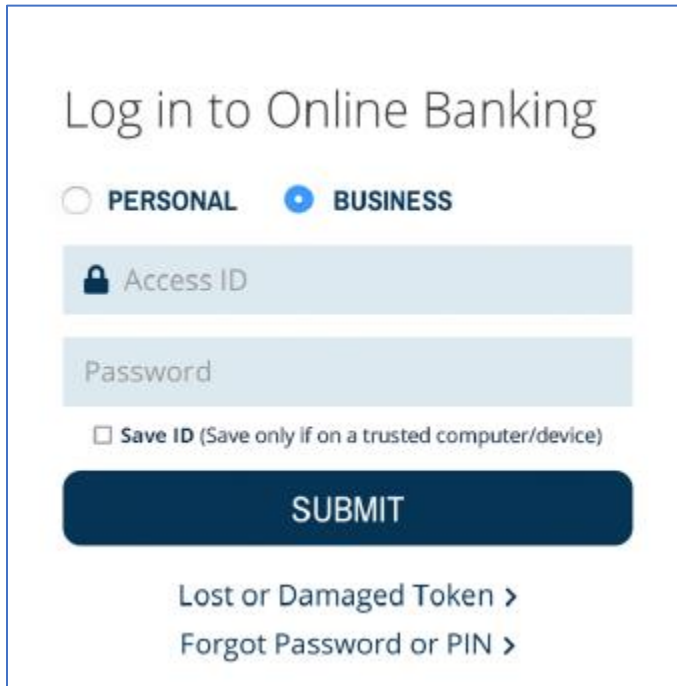
A: You can make changes to your password and security questions from the Profile tab at the top right corner of the page.

If you have questions about any of our business services, please contact us at 877-226-5820.

EXPLORE WHAT'S NEW

Examples of new version and current version:

Log In: New version –Access ID and Password entered on same page



Log in to Online Banking

PERSONAL BUSINESS

Access ID

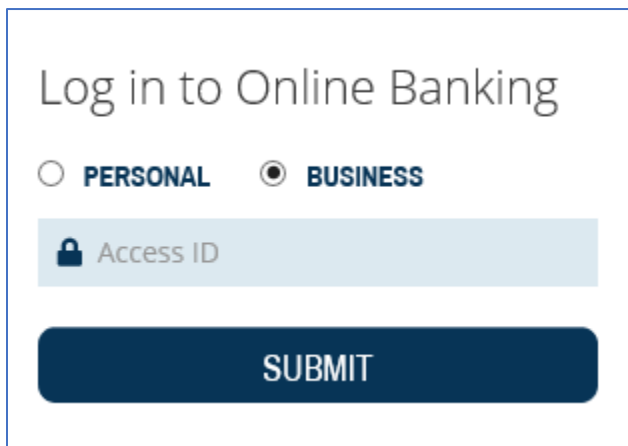
Password

Save ID (Save only if on a trusted computer/device)

SUBMIT

[Lost or Damaged Token >](#)
[Forgot Password or PIN >](#)

Log In: Current version



Log in to Online Banking

PERSONAL BUSINESS

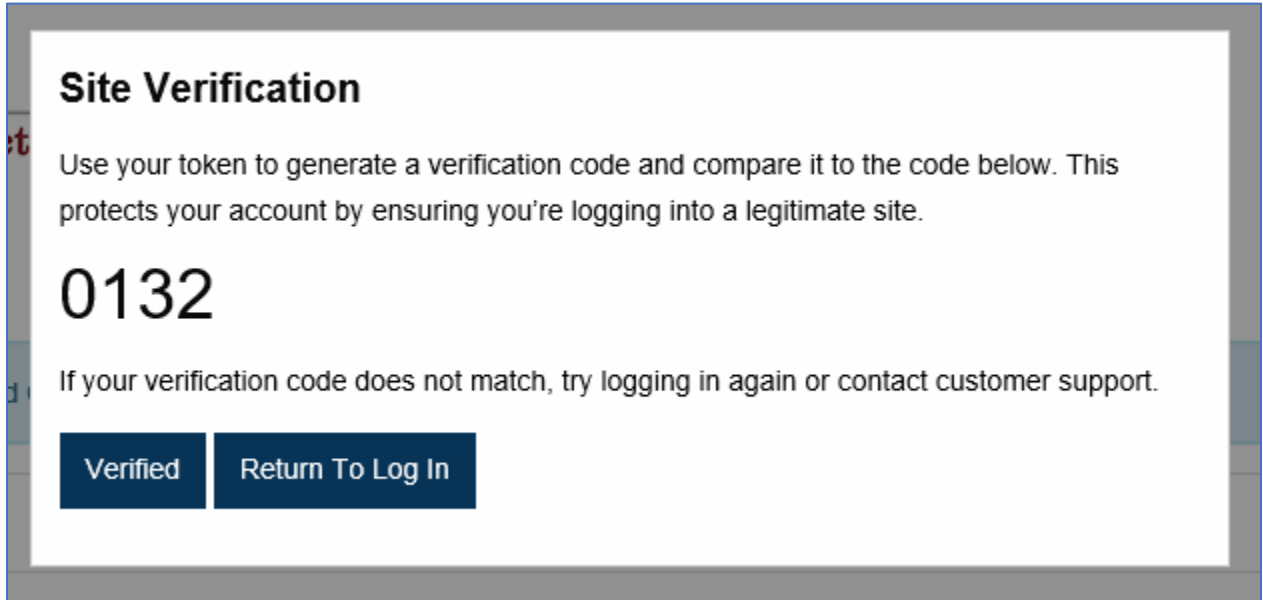
Access ID

SUBMIT

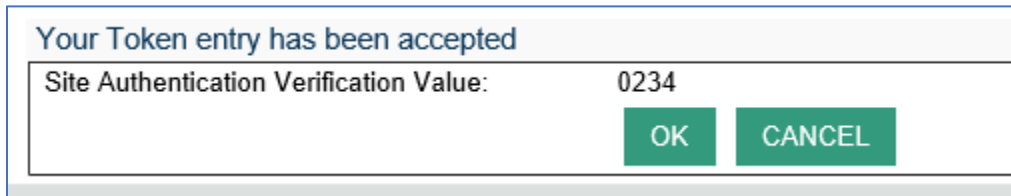
Site Validation Code (Token Users Only)

- After entering Username and Password + PIN, a pop-up window will display with a four-digit code. Pressing the button one more time on the token will display the same four-digit code. Click Verified.

New Version

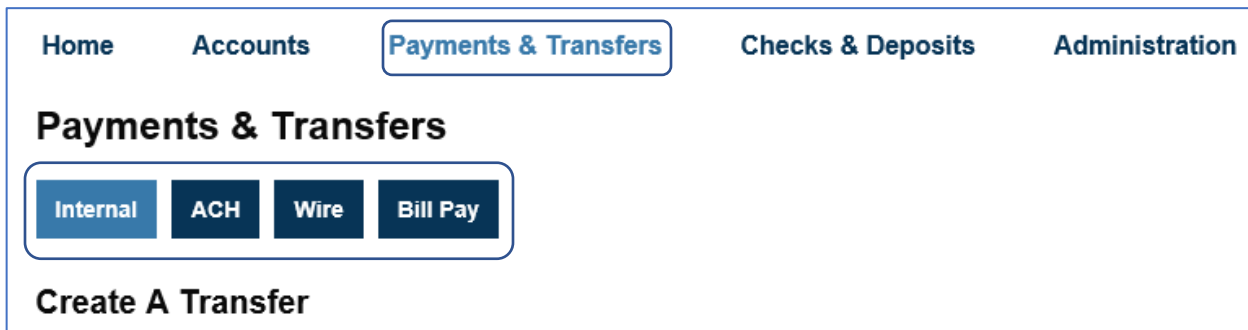


Current Version

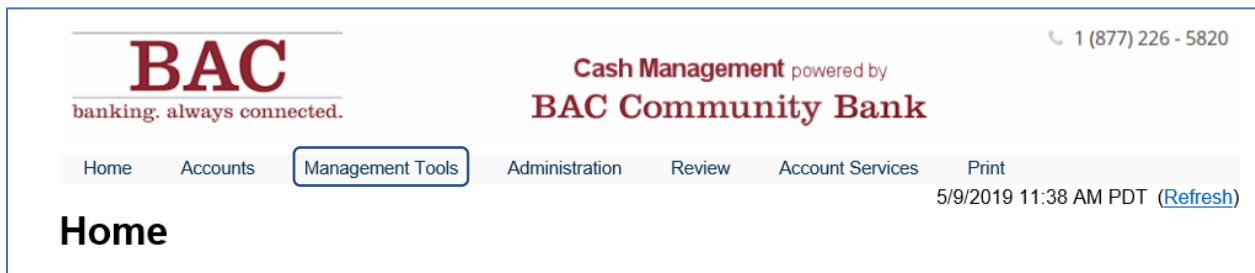


Home Screen: New Version

- Responsive design allows for a better viewing experience on mobile devices
- Funds transfers, both internal and external (if applicable) on the right side of the screen
- Quick access to Business Bill Pay (if applicable) now available under the Payment & Transfers heading either at the top of the page or to the right of the page under Pay or Transfer



Home Screen: Current Version



Account Page: New Version – (Stop Payments will now be under Checks & Deposits)

BAC

banking. always connected.

[Home](#) [Accounts](#) [Payments & Transfers](#) [Checks & Deposits](#) [Administration](#)

ACH Test - [redacted] 21 ▼

[Details](#) [Documents](#) [Download](#)

Account Information

Balance	Activity
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BAC

banking. always connected.

[Home](#) [Accounts](#) [Payments & Transfers](#) [Checks & Deposits](#)

Checks & Deposits

[Stop Payments](#) [Deposit Checks](#)

Create A Stop Payment

Account Page: Current Version

BAC

banking. always connected.

Cash Management powered by
BAC Community Bank

1 (877) 226 - 5820

[Home](#) [Accounts](#) [Management Tools](#) [Administration](#) [Review](#) [Account Services](#) [Print](#)

[Details](#) [Stop Payments](#) [Documents](#)

5/9/2019 11:41 AM PDT ([Refresh](#))

ACH Test - [redacted] 21)

[Account Information](#) [Summary](#) [Details](#) [Switch Accounts](#)

Balance

Previous Day Transactions (-.05/+ .05): .00 ACH Test - [redacted] 21) ▼

Shortcut to Transfers: New Version – ACH, Wires and Bill Pay

Pay Or Transfer

Internal	Show ▼
ACH	Show ▼
ACH import	Show ▼
Wire	Show ▼
Wire import	Show ▼
Bill pay	Show ▼

Shortcut to Transfers: Current Version

Transfer Funds


Internal ACH Wire

Template
21 to 66 ▼

From Account
ACH Test - 21 (21) ▼

To Account
BAC Test Account - 66 (66) ▼

Amount
0

Date
05/09/2019 

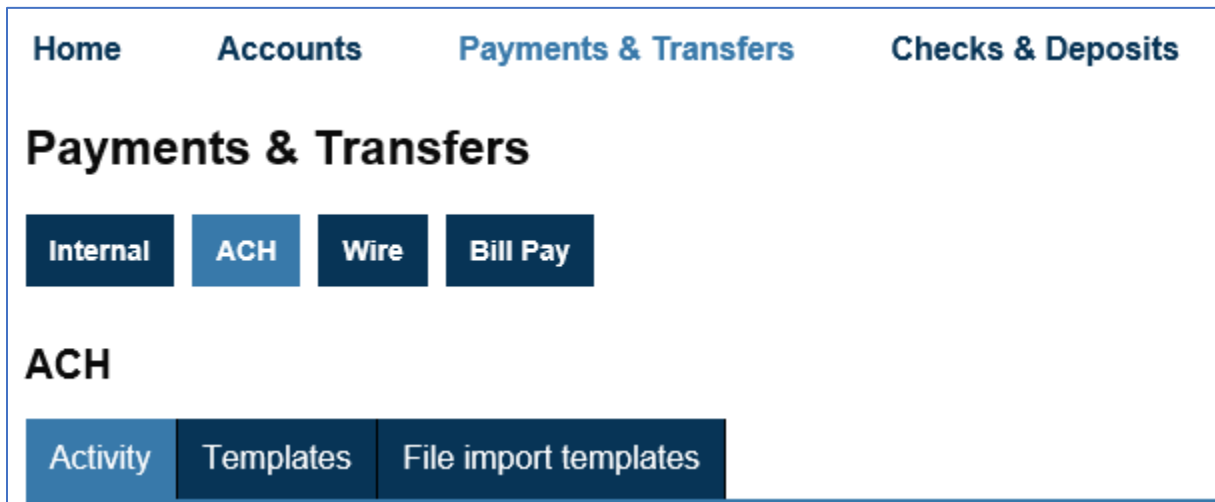
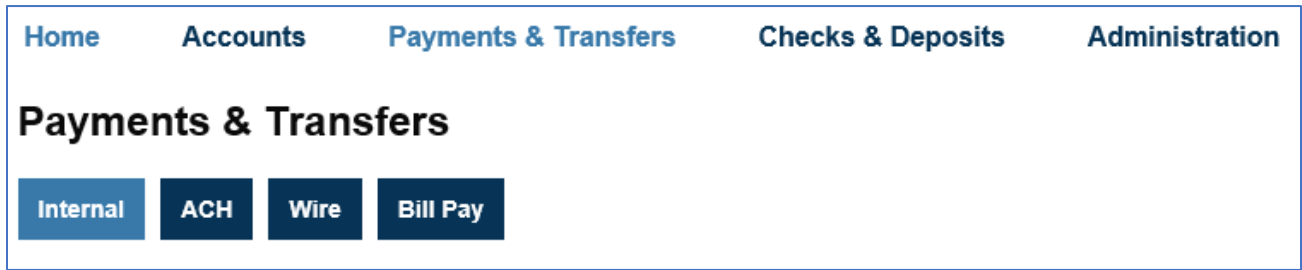
Handling Instructions (optional)

BEGIN TRANSFER

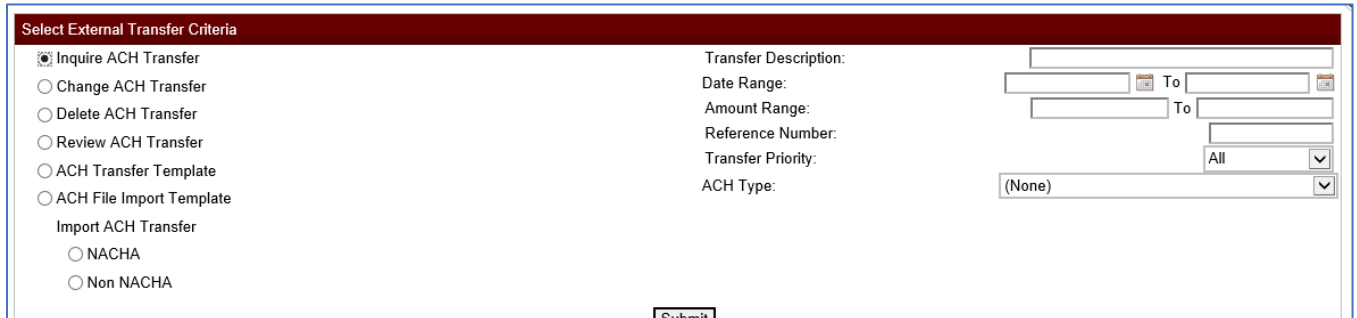
FOR ACH USERS

ACH Manager: New Version – ACH found under Payments & Transfers

(Refer to new ACH Manager User Guide for details)



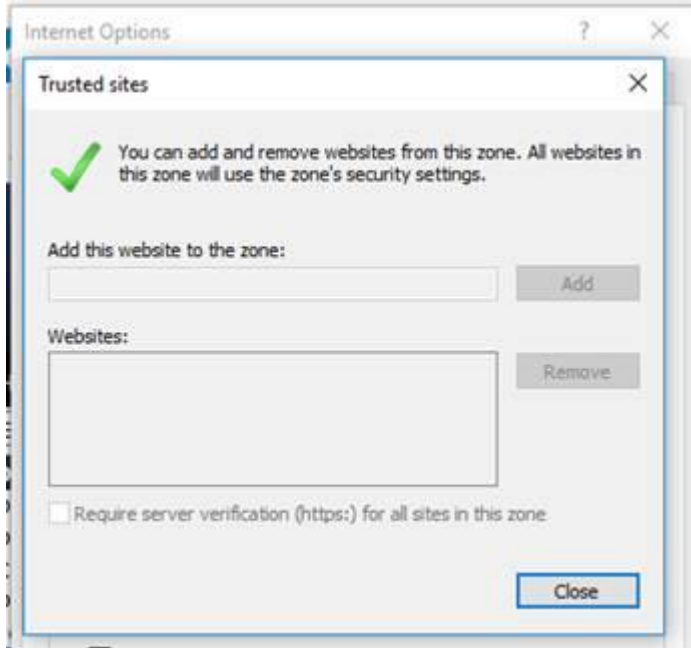
ACH Manager: Current Version



SPECIAL NOTE FOR MRD USERS:

If you use our Merchant Remote Deposit (MRD) system **and** you have www.bankbac.com listed as a Trusted Site within your browser's settings, **then please** also add https://web17.secureinternetbank.com/ebc_ebc1151/Login/121125660

(Please always check with your Information Technology department before making any changes.)



Internet Explorer

Tools > Internet Options > Security > Trusted sites > Sites

Firefox

Open Menu > Security > Exceptions...

Chrome

Open Menu > Settings > System > Open Proxy Settings > Security > Trusted Sites > Sites